

CUSTOMER

Terms and Conditions for the SMS Service provided by fastanetsms.com

1. Acceptance of terms.

The services that **fastanetsms.com** provides to you are subject to the following Terms of Use ("**TOU**"). **Fastanetsms.com** reserves the right to update the TOU at any time without notice to you. The most current version of the TOU can be reviewed by clicking on download button Terms of Use for customer located in our Web pages.

2. Description of services.

Through its network of Web properties, **fastanetsms.com** provides you with access to a variety of resources, including sending bulk SMS and MMS, E-mail notify, Phone number grabber, product information (collectively "**Services**"). The Services, including any updates, enhancements, new features, and/or the addition of any new Web properties, are subject to the TOU.

3. Scope of agreement.

The customer agrees with the terms specified in this contract. The contract is deemed established as soon as the username and password required for using the SMS Services at **fastanetsms.com** is established

4. Usage of the SMS Services at fastanetsms.com

a. Authorization and Authentication

After the customer has completed all registration requirements, a username and password will be disclose to customer by our Agent or BizCentre or Partner. This login information serves as identification of the customer to **fastanetsms.com**.

Fastanetsms.com will perform no further authentication of the customer's identity. The customer agrees that all activities which can be traced to his username and password are deemed as having been performed by the customer himself and are legally binding on him.

b. Risks

The customer agrees that, by definition, access to the Internet, the GSM network and other communication media is associated with risks concerning authentication, data security, privacy, availability of services, reliability of transmission etc. The customer agrees to bear full, complete and exclusively responsibility arising from such risks and consequences of the customer's usage of SMS Services by **fastanetsms.com**

c. SMS Transmission

i. Delivery

The customer acknowledges that **fastanetsms.com** delivers SMS messages via major telecommunications companies and mobile network providers and can therefore only influence the delivery with respect to transmission of SMS messages within the technical constraints imposed by the providers.

SMS messages submitted via **fastanetsms.com** will be transferred to the addressed mobile recipients within seconds to minutes, provided that the recipient's phone is switched on and located in an area covered by his subscribed mobile network provider. The customer acknowledges that, depending on the recipient's mobile provider service, it may not be possible to transmit the SMS message to the recipient successfully, particularly if the provider does not support SMS delivery at all.

ii. Large Volume Transmission

The customer accepts that transmission of large SMS amounts may be subject to restrictions and delays on the part of the mobile network providers affected.

iii. Traffic Type

The customers accept only to send mobile terminating messages to recipients that have acknowledged receiving it from customer. Traffic types allowed by this contract have to be: clean bulk (opt-in), streaming and person 2 person traffic. In case of any problems or penalty that can affect **fastanetsms.com**, regarding termination to mobile subscribers that don't desire to receive messages, all will be passed to the Customer.

5. Customer's Liability

a. SMS Content

The customer assumes full responsibility for the content of SMS messages transmitted by himself or by a third party on his requestor permission.

The customer agrees to abide to all laws and regulations applicable to the content and intent of SMS messages transmitted by him. The customer assumes liability for all consequences and costs arising out of offences against such regulations.

The customer must ensure that his SMS delivery does not cause disturbance or harassment of a recipient or other third party. The customer agrees to refrain from sending SMS messages containing insulting, offensive, violent, pornographic, racial, or discriminatory, or otherwise illegal content and fraudulent .

The customer is not permitted to send SMS messages to recipients who have made it clear that they do not wish to receive SMS messages or advertisements via SMS.

The customer agrees to indemnify and hold **fastanetsms.com**, and its subsidiaries, affiliates, officers, agents, co-branders or other partners, and employees, harmless from any claim or demand, including reasonable attorneys' fees, made by any third party due to or arising out of Content the customer transmit through the Service, the customer's use of the Service, the customer's connection to the Service, the customer's violation of the Terms of Usage, or the customer's violation of any rights of another.

b. Termination

You agree that **fastanetsms.com**, in its sole discretion, may terminate your password, account (or any part thereof) or use of the Service, and remove and discard any Content within the Service, for any reason, including, without limitation, for lack of use or if **fastanetsms.com** believes that you have violated or acted inconsistently with the letter or spirit of the Terms of Usage.

You agree that any termination of your access to the Service under any provision of this Terms of Usage may be effected without prior notice if **fastanetsms.com** believes that you have violated the Terms of Usage. And agree that **fastanetsms.com** may immediately deactivate or delete your account and all related information and files in your account and/or bar any further access to such files or the Service. Further, you agree that **fastanetsms.com** shall not be liable to you or any third-party for any termination of your access to the Service.

6. Financial and accounting

a. SMS Debits

Fastanetsms.com debits transmitted SMS messages from the customer's online SMS account according to its transmission logs. These logs are deemed correct and valid even if the customer has objected to the correctness of the accounting records, but **fastanetsms.com** investigations have not produced evidence of a technical problem or error.

b. Account Balance

The SMS account balance is non-refundable and does not bear interest. Except the error SMS created by our system.

7. Validity period

All SMS credits are valid for 6 months. You can top-up credits (Minimum 1000 SMS) to bring forward the balance of your SMS Credits.